# Venice through the Lens of Instagram: A Visual Narrative of Tourism in Venice

Luca Rossi<sup>1</sup>, Eric Boscaro<sup>2</sup>, Andrea Torsello<sup>2</sup>

- 1. Aston University, United Kingdom
- 2. Università Ca' Foscari Venezia, Italy





- The tourism industry has boasted virtually uninterrupted growth over time
- International tourist arrivals have increased from 25 million globally in 1950 to 278 million in 1980, 674 million in 2000, and 1,235 million in 2016

Source: https://www.e-unwto.org/doi/pdf/10.18111/9789284419029



- Tourists make an increasing use of photo-sharing social media like
   Instagram and Flickr to share their experiences online
- Geotagged data provides a rich source of information to study tourism consumption



• The city of Venice (Italy) provides an interesting case study, being one of the most popular destinations in one of the world most visited countries

Source: http://blog.euromonitor.com/2016/01/top-100-city-destinations-ranking-2016.html

- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













Lagoon

- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













Townscape

- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













Art

- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories















- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













Food

- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories















- We retrieve 90,000 geotagged Instagram photos taken in Venice from Jan 2014 to Dec 2015
- We group these images into 6 categories













Lagoon

Townscape

Art

**Folklore** 

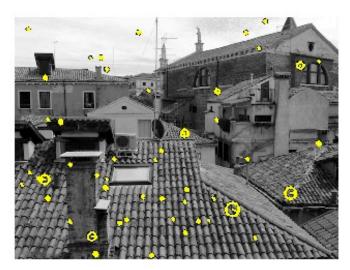
Food

Other

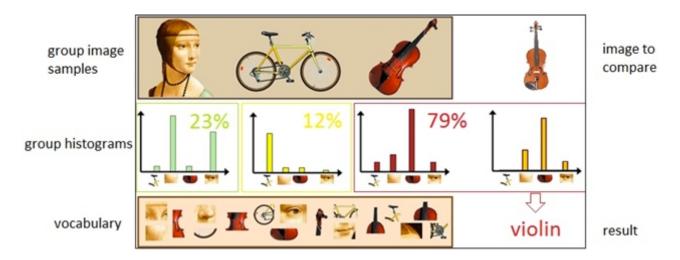
- We create a training set of 600 manually annotated images, 100 per class
- With this training set, we classify the remaining images using a combination of SIFT features, BOW representations and SVM classifiers



- We create a training set of 600 manually annotated images, 100 per class
- With this training set, we classify the remaining images using a combination of SIFT features, BOW representations and SVM classifiers



- We create a training set of 600 manually annotated images, 100 per class
- With this training set, we classify the remaining images using a combination of SIFT features, BOW representations and SVM classifiers

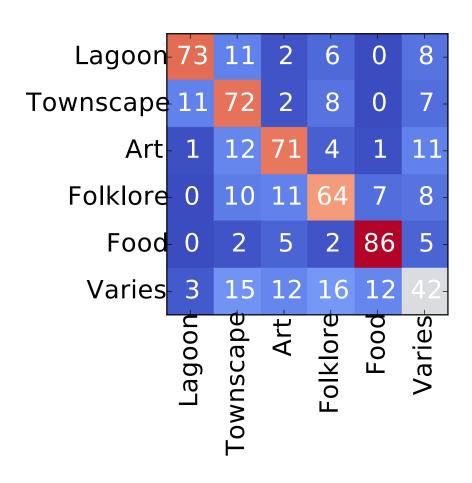


http://vgg.fiit.stuba.sk/2015-02/bag-of-visual-words-in-opencv/

- We create a training set of 600 manually annotated images, 100 per class
- With this training set, we classify the remaining images using a combination of SIFT features, BOW representations and SVM classifiers
- We perform 5-fold cross validation to compute the average classification accuracy of the classifier (68%)

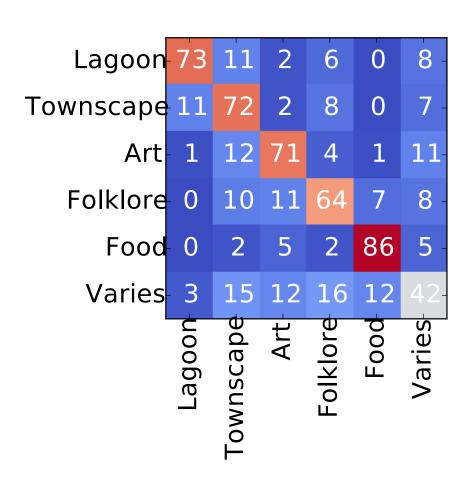
#### 1st classifier: confusion matrix

- Low misclassification rate for every class except Other
  - Over 50%misclassificationrate for this class!



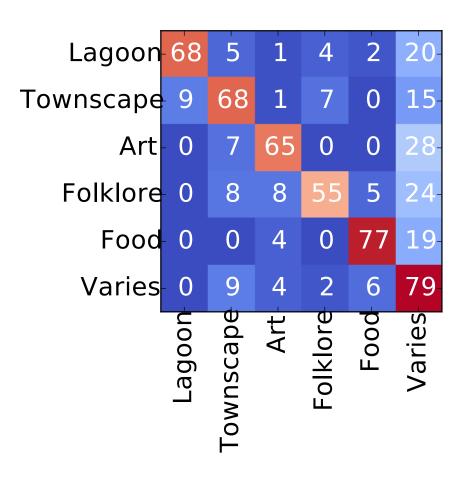
#### 1st classifier: confusion matrix

- We can reduce this
   issue by artificially
   increasing the
   probability of
   assigning an image to
   Other
  - Multiply prob of assigning toOther by M



#### 2nd classifier: confusion matrix

- M is optimised through 5-fold crossvalidation on the training set
- Optimal value is found to be M=2



# Misclassified photos: example



Other (wrong)



Townscape (wrong)

# Misclassified photos: example

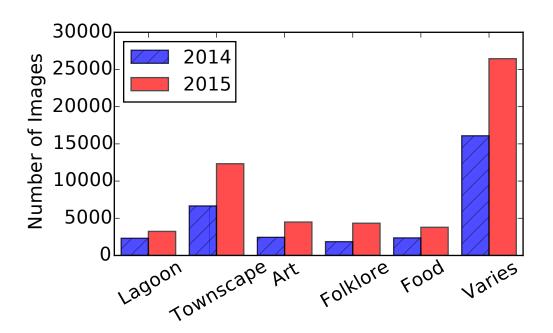


Townscape (correct)

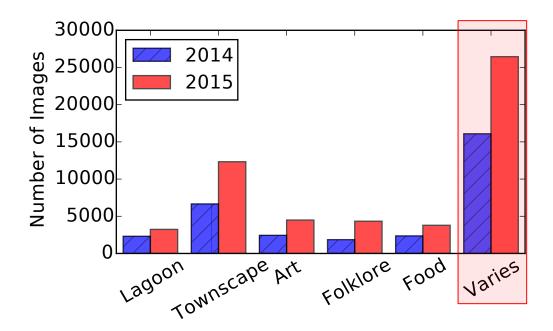


Folklore (correct)

# Categories distribution

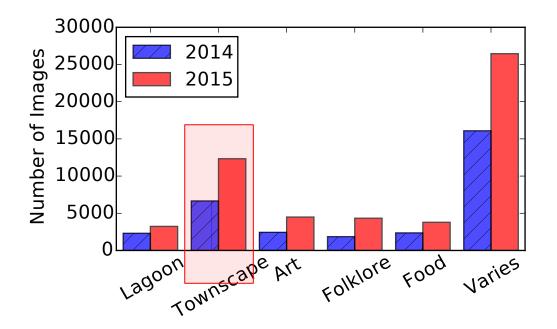


### Categories distribution



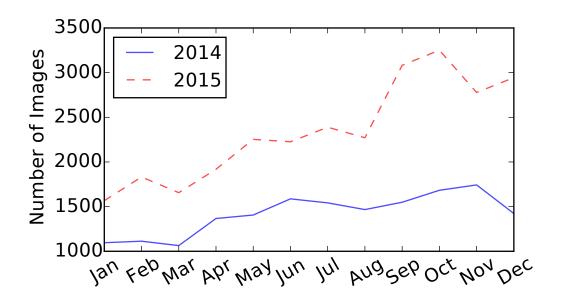
In both years, about 50% of the images are assigned to *Other*, for a total of 44k out of 90k images

### Categories distribution



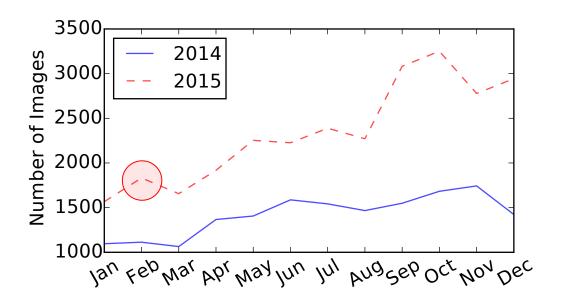
25% of the photos are in the *Townscape* category, which comprises architectural elements such as bridges, churches, squares, highlighting the rich architectural heritage of Venice

### Number of photos taken over time



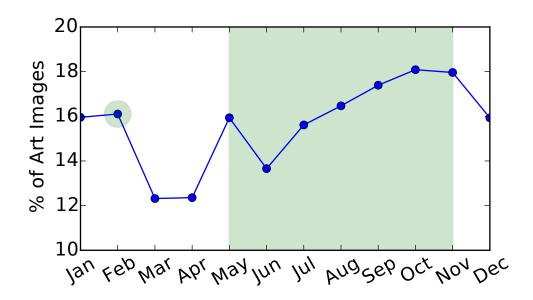
The trend is in line with the worldwide growth in Instagram active users, which have more than doubled from the beginning of 2014 to the end of 2015

### Number of photos taken over time



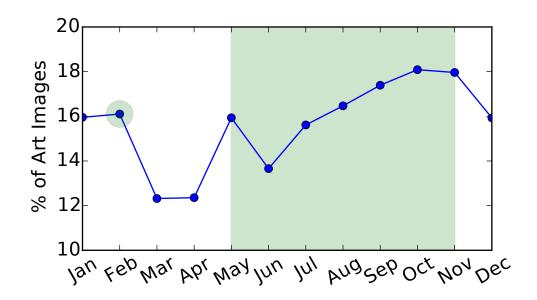
Peak corresponding to Carnival 2015

### Frequency of Art photos in 2015



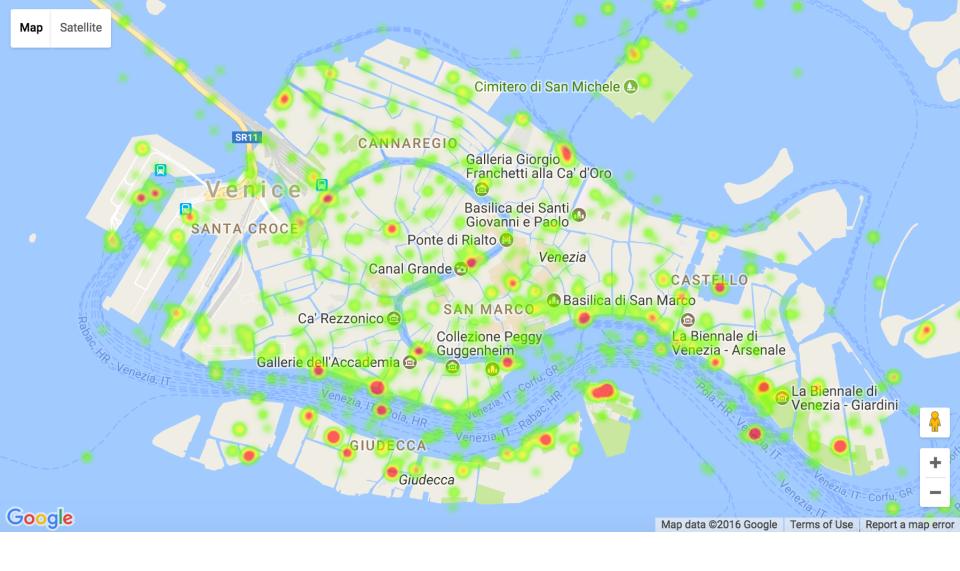
The shaded area shows the increase in the **frequency** of *Art* photos during the 56th Art Biennale

### Frequency of Art photos in 2015

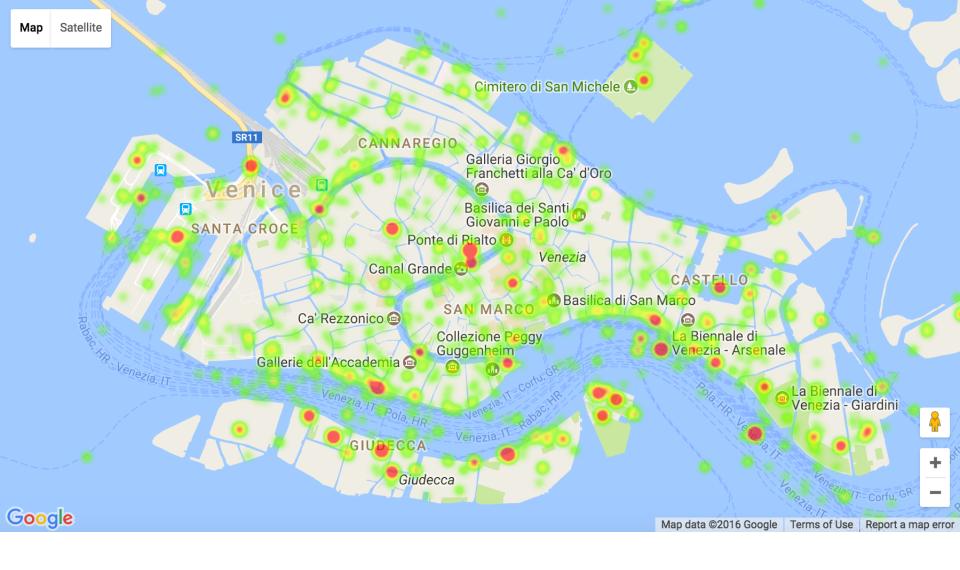


Note also the slight increase during the Carnival period.

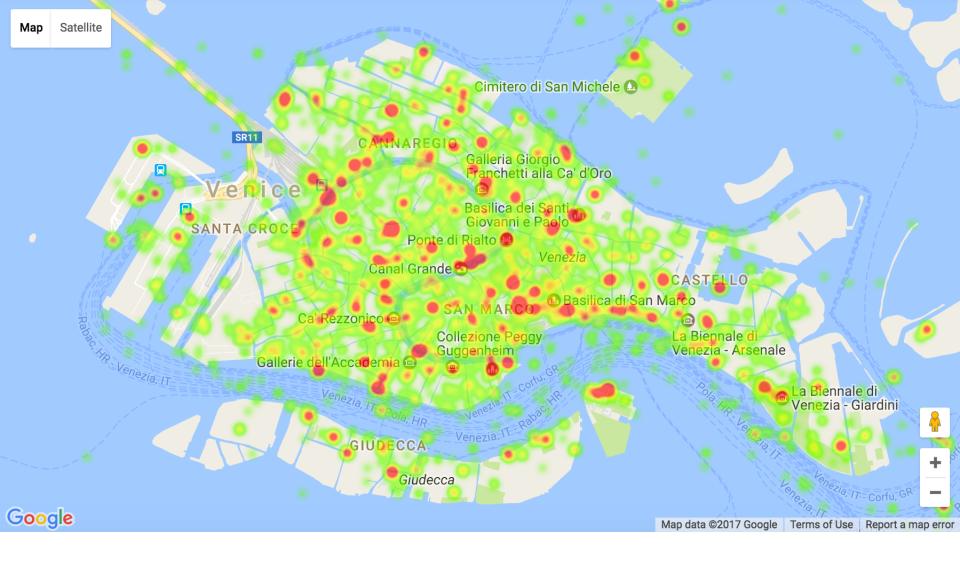
This may be due to the increased number of cultural events organised in museums and galleries during that period



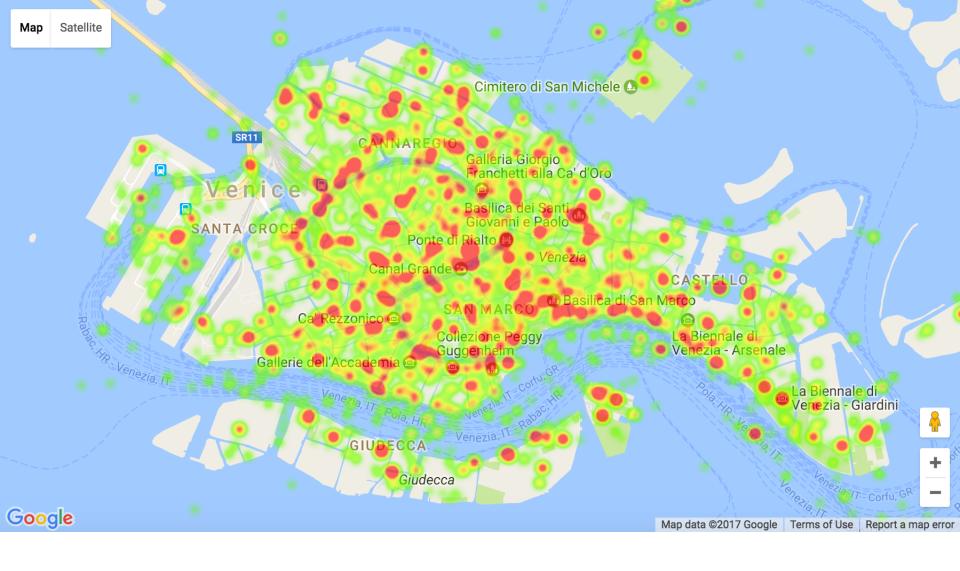
Heatmap: Lagoon 2014



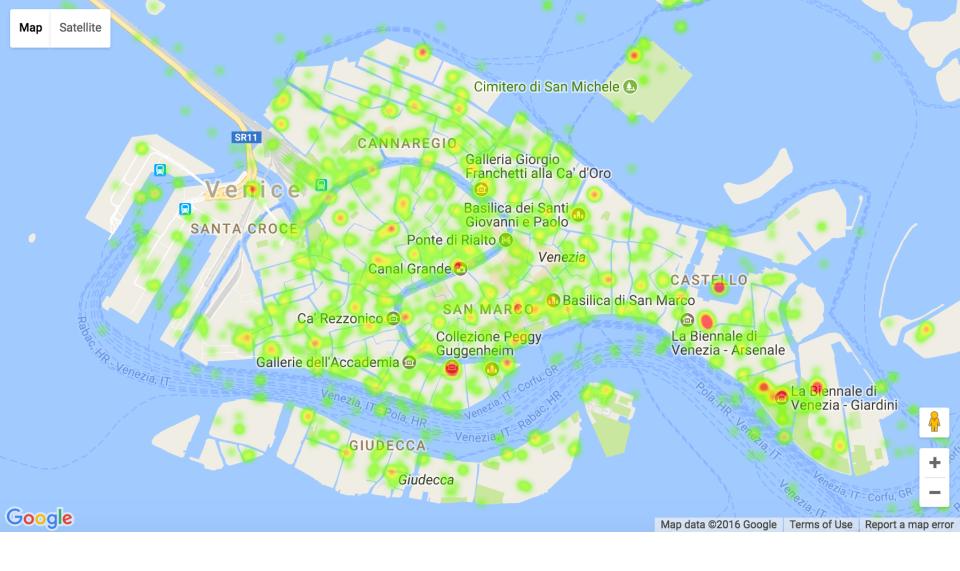
Heatmap: Lagoon 2015



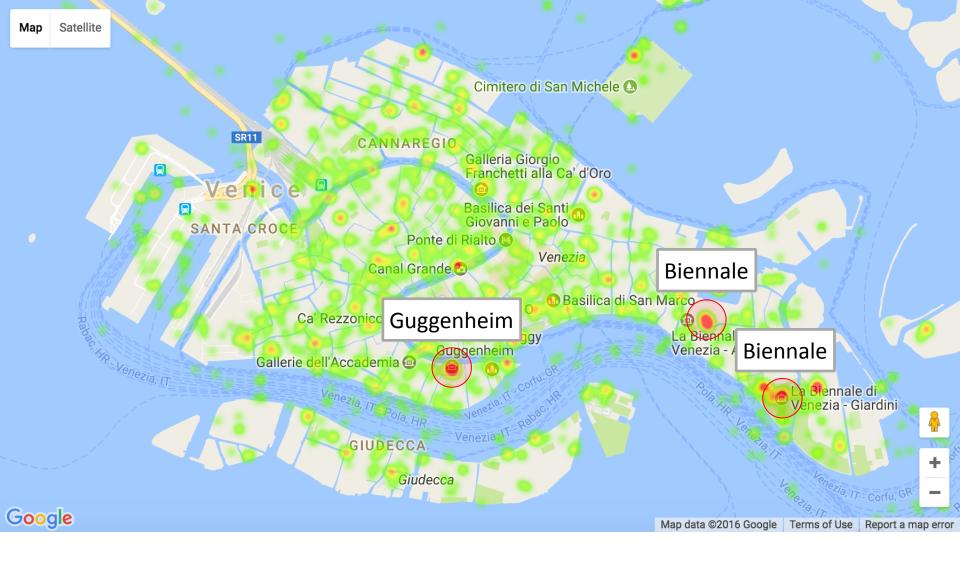
Heatmap: Townscape 2014



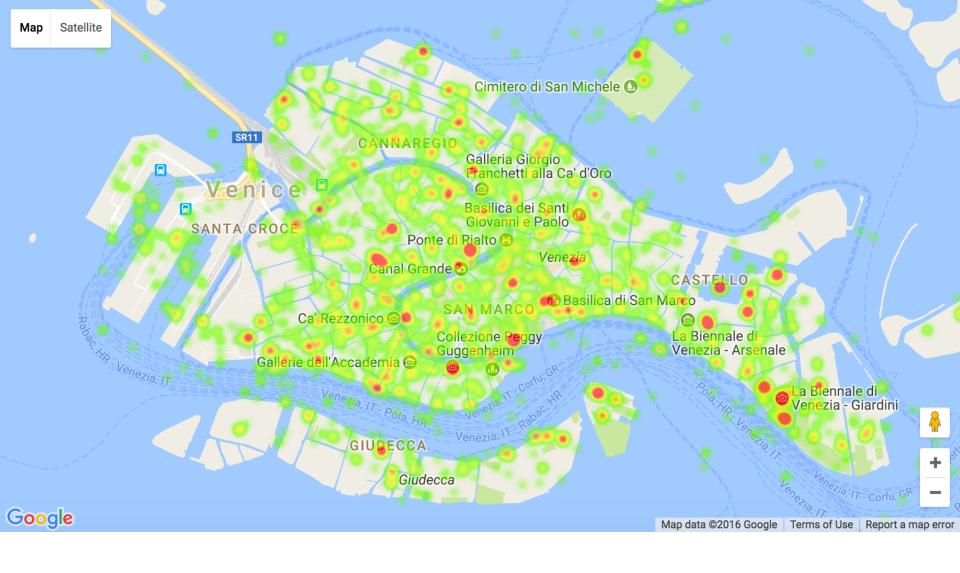
Heatmap: Townscape 2015



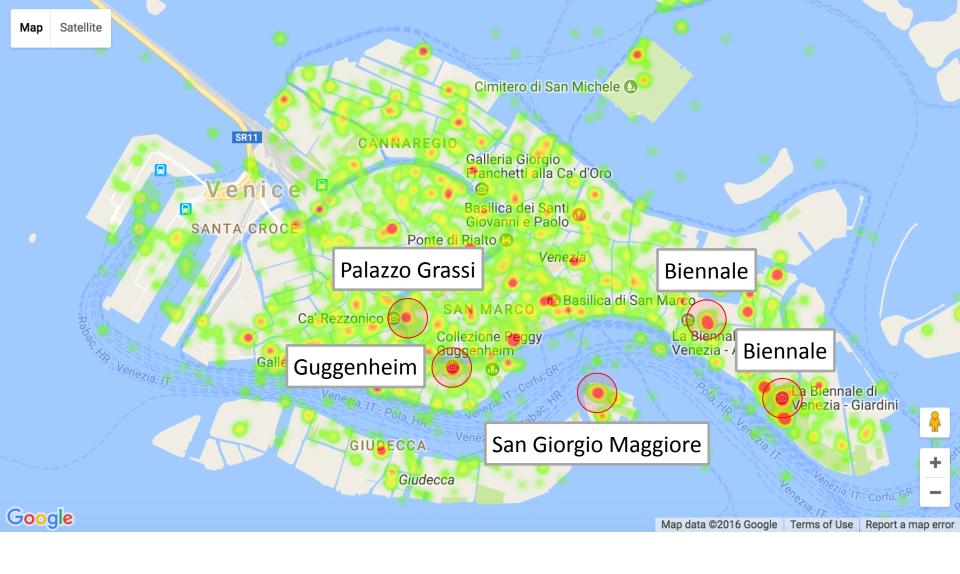
Heatmap: Art 2014



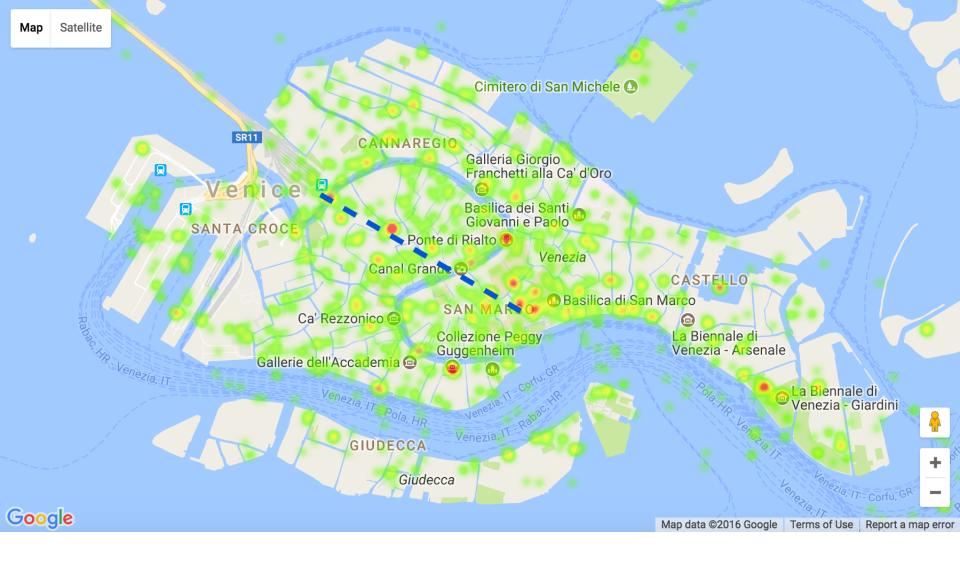
Heatmap: Art 2014



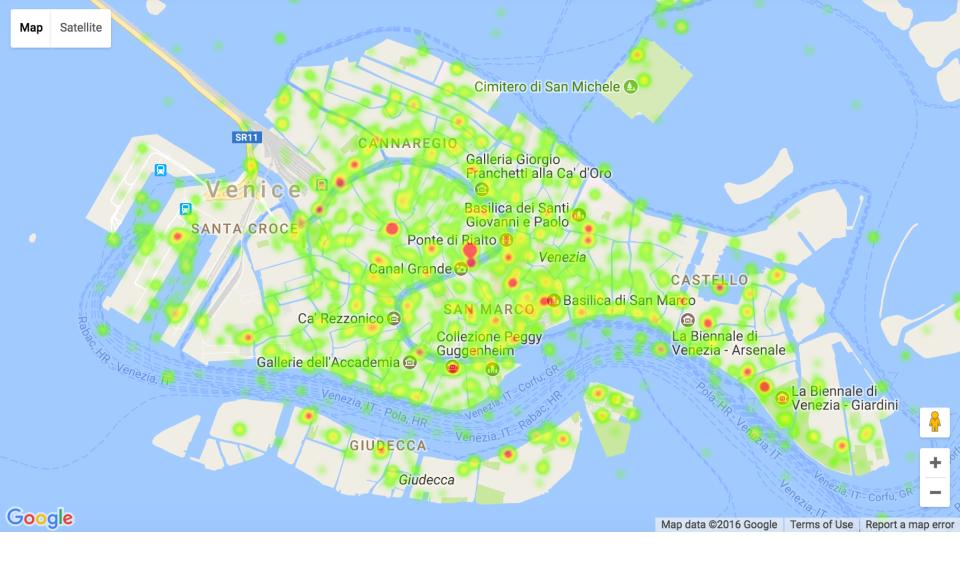
Heatmap: Art 2015



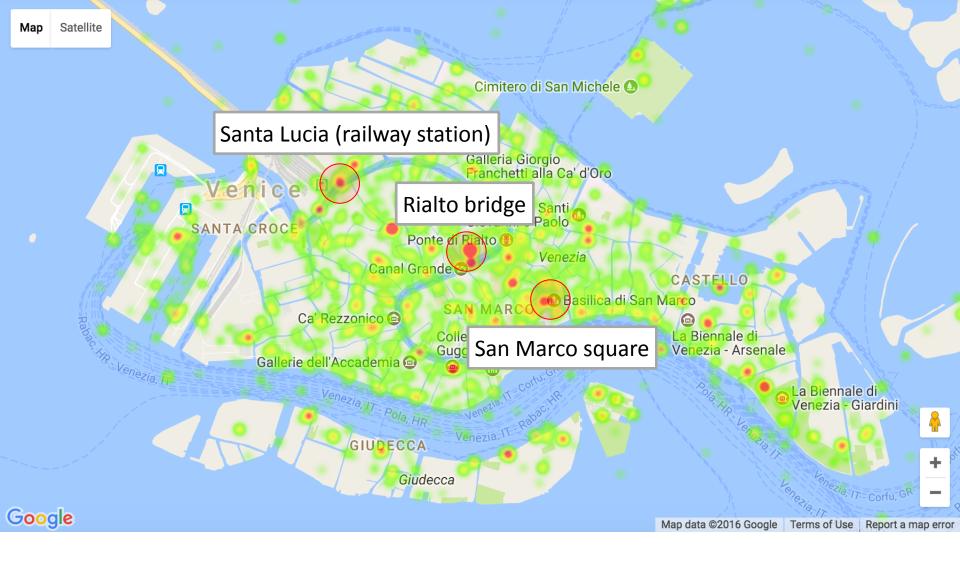
Heatmap: Art 2015



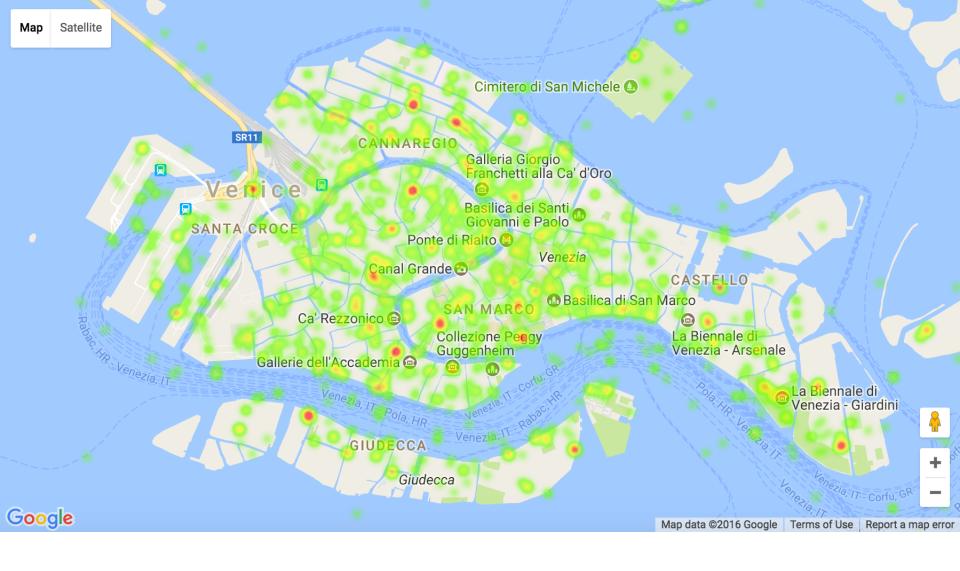
Heatmap: Folklore 2014



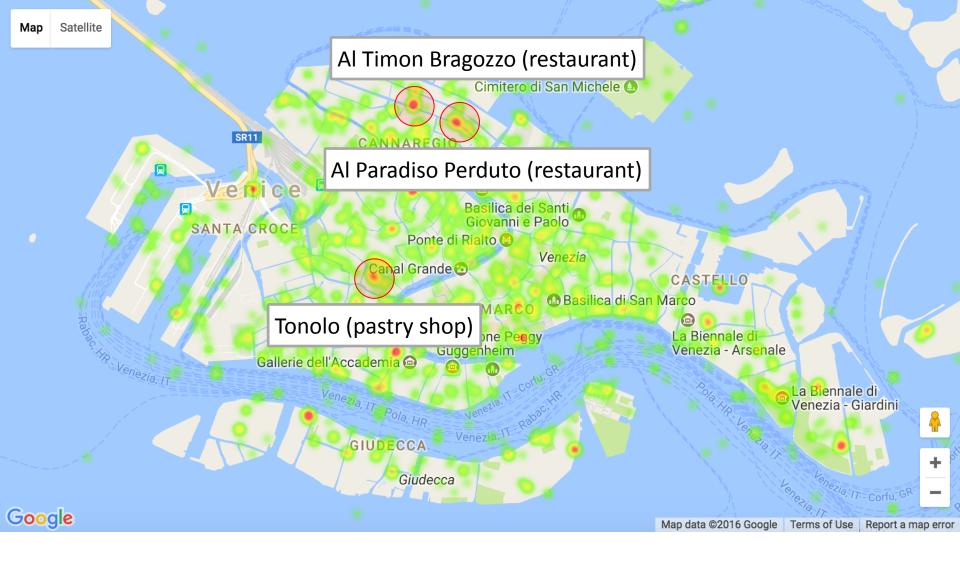
Heatmap: Folklore 2015



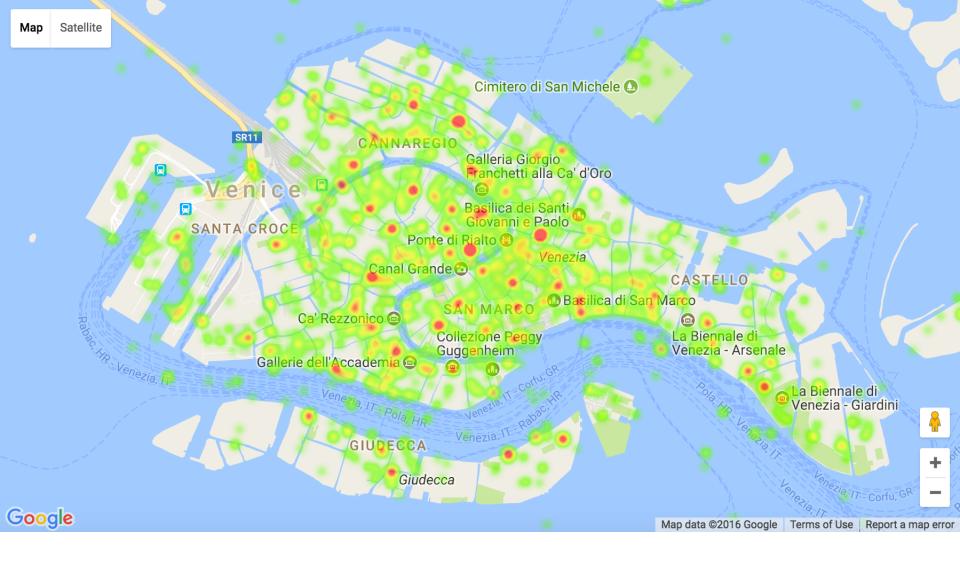
Heatmap: Folklore 2015



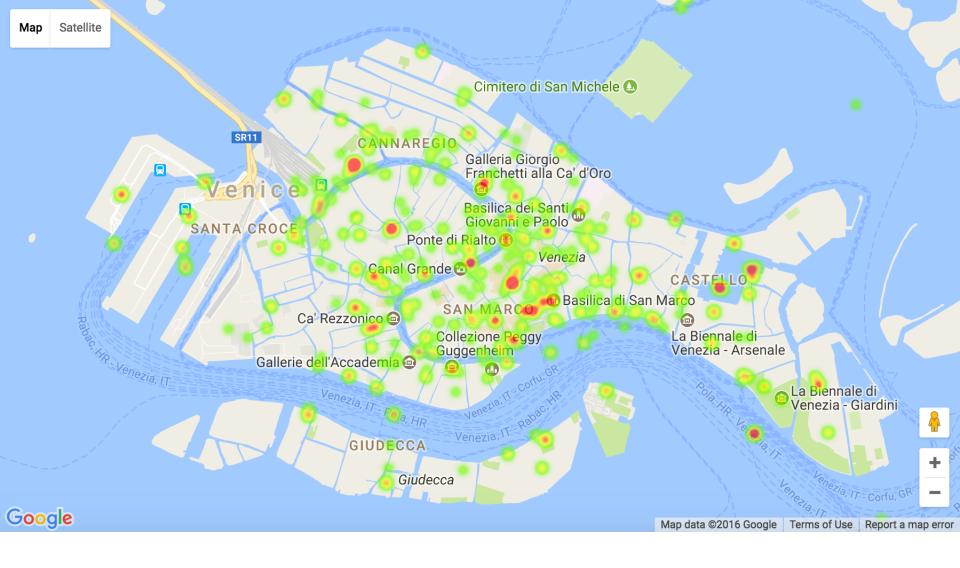
Heatmap: Food 2014



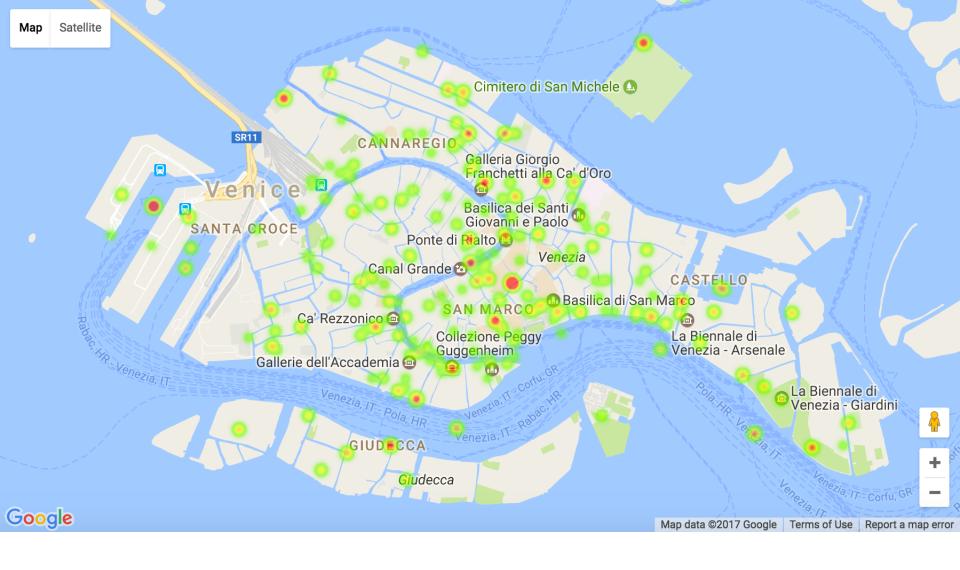
Heatmap: Food 2014



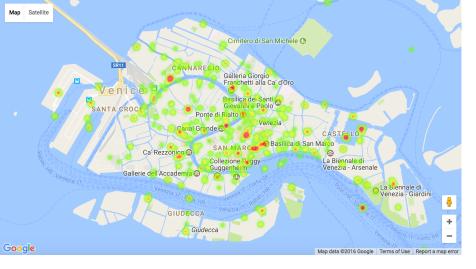
Heatmap: Food 2015



Heatmap: February 2015 (during Carnival)



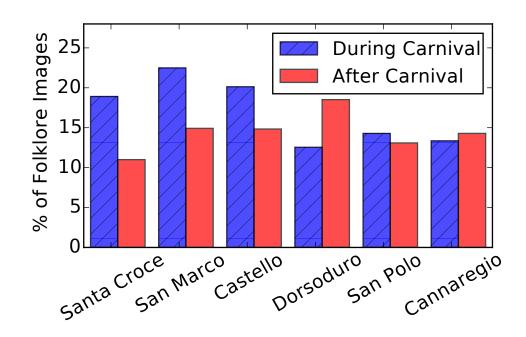
Heatmap: March 2015 (after Carnival)





**During Carnival** 

After Carnival

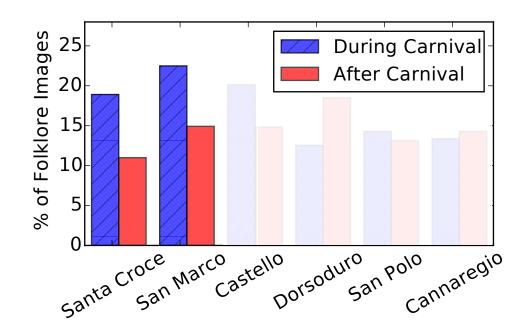






**During Carnival** 

After Carnival





- 1. Study limited to users of Instagram
- 2. Image classification not state-of-the-art
- 3. Large number of photos classified as *Other*
- 4. Textual information (e.g, #hashtags) discarded

## Conclusion and future work

- We explored tourism consumption through the lens of Instagram
- The analysis of 90k photos over two years highlights the presence of touristic hotspots
- The signal is influenced by external events and can reveal preferred touristic routes during such events

## Conclusion and future work

- Potential areas of applications:
  - Urban planning
  - Marketing and advertising campaigns
  - Personalised tourist guide by linking city representation to user preferences, as determined by his/her shared photos
- Future work will investigate text to associate sentiment to places and will use CNN to improve image classification

## Questions?

https://cs.aston.ac.uk/~rossil/ l.rossi@aston.ac.uk



